Aging and Adult Providers Online Training

Computer and Communication Specifications
For Windows 7 or better

Part 1: PC System Specifications

This platform will perform well on either a Mac or Windows based computer. *System does **<u>NOT</u>** support **iPad** or any **Surface Pro**.*

Components	Minimum Requirements	Recommended
CPU (Intel)	Core i3	Core i5
CPU (Apple)	1.8GHz Intel Core i5	2.4GHz dual-core Intel Core i5 or better
Memory	4GB	8GB or better
Hard disk	1TB 7200 rpm SATA 6Gb/s Hard Drive	1TB 7200 rpm SATA 6Gb/s Hard Drive
Video Card	Intel HD Integrated Graphics	Intel HD Integrated Graphics
OS Version	Windows 7 or better	Windows 7 or better
Sound card	Any	Any
Office Software	MS Office (Word, PowerPoint, Excel)	MS Office (Word, PowerPoint, Excel)
Broswers	IE8 or Firefox 3.5 or later	IE8 or Firefox 3.5 or later
COMMENT: Use only IE or Firefox specified; Do **NOT** use IE6. Chrome and Safari could be used however there may be minor visual differences with these two browsers.		
Internet Connect Speed	Broadband Internet connection is preferred (DSL, Cable, fiber-optic line, or Satellite); dial-up service is acceptable however please remember download will be very slow.	Broadband Internet connection is preferred (DSL, Cable, fiber-optic line, or Satellite); dial-up service is acceptable however please remember download will be very slow.
COMMENT: Download time for video/graphic/audio content with dial-up service would make the experience slow and possibly frustrating.		
Recommended but not required		
Display Screen Size	20"	20" or bigger
Back-up Drive	CD/DVD±RW, External Drive, USB Flash drive	CD/DVD±RW, External Drive, USB Flash drive

Software:

Many items on your course website will be in Microsoft Office format (including Word, Powerpoint, and Excel).

- You will also need freely available **readers** (also known as plug-ins) for
- Adobe Flash: http://www.adobe.com/products/flashplayer/
- Adobe Reader: http://get.adobe.com/reader/
- Windows Media Player: http://www.microsoft.com/windows/windowsmedia/default.mspx
- RealTime Player: http://www.real.com/
- QuickTime Player: http://www.apple.com/quicktime/download/

Internet Service:

Whatever your system, you must have a reliable **Internet Service Provider (ISP)**. You may wish to compare the performance of different service providers such as Verizon FIOS/DSL, Comcast, AT&T, among many others.

Part 2: Communication Specifications

In addition to a computer system, this program requires several different communication tools. As with most communication, method and equipment depend upon your purpose and the requirements in individual courses.

Using Communication Technologies—As each of you have various platforms, bit-rates of modems, operating systems, and hardware and software, we can give you no single set of recommendations about what to purchase. Nor can we address your different concerns for installation and use of equipment. In using technology, make sure that you:

1. Carefully follow the written instructions that are packaged with your equipment.
2. Use the telephone or online support offered by the retailer of your equipment.
3. Communicate with peers about problems and solutions.
4. Confirm that you have the correct system and equipment.